

Heritage Heights Resident Association
Annual Meeting December 11, 2024

WELCOME

INVOCATION – Kimberly Wootan read “Blessing of the Way” by Jan Richardson

INTRODUCTIONS The Chair announced that a recording is being done to keep the minutes straight. The officers were introduced. Beverly McGuire, Chair; Elise Carter, Vice Chair; Betsey Patten, Secretary; Mary Graves, Treasurer; Rich Woollett, Assistant Treasurer

SECRETARY REPORT – No corrections or additions were reported of the Resident Association meeting of October 9, 2024. Bob Butler moved to approve the minutes. Dianna Maffucci seconded. MOTION CARRIED.

TREASURER’S REPORT -Marty Graves reported that the Expenditures for November were \$723.57 and the ending balance was \$1292.63. The report is posted on the bulletin board located in the south corridor of Barrows. Marty reminded all the program chairs that there are three weeks left in 2024 and all expenditures need to be submitted for 2024 reimbursement.

INTRODUCTION OF NEW RESIDENTS – Elise Carter introduced the new residents as follows:

- Carol Santos: moved from Belmont in November. 51A, Area 4
- Penny Gagnon moved from Hooksett in June. Cottage 48B, Area 6
- Carol Lambert moved here in June. Cottage 47A, Area 6
- Frederick and Amanda Vogt moved from Manchester in April. 50H and I, Area 6
- Margaret “Peg” Fargo moved from Bow in April 31D, Area 3

PASSAGE REVISED BYLAWS The next matter on the Agenda is a vote on the Proposed Revised Resident Association Bylaws. All the residents received drafts of the bylaws and have had the chance to ask questions and make suggestions to the Bylaws Committee made up of Hal Carter, Rick Woollett and Carol Ann Weis. The Executive Council recommended approval to the DRAFT Bylaws at their November 20 meeting. Casper Kranenberg moved to approved the proposed Bylaws. Linda Ottery seconded. MOTION CARRIED unanimously.

ELECTION OF 2025 OFFICERS The nominating committee nominated the following people for serve a term beginning on January 1, 2025 and ending December 31, 2025 which is the odd numbered year.

- Chair – Bev McGuire
- Vice Chair – Elise Carter
- Assistant Vice Chair – Rick Woollett

There were no nominations from the floor and the officers were approved unanimously. The terms for Secretary and Treasurer will run until December 31 of the next even numbered year. The nominating committee nominated the following people to serve until December 31, 2026:

- Secretary – Betsey Patten
- Treasurer – Marty Graves

There were no nominations from the floor. June Barton moved to approve the nominations for Secretary and Treasurer. Janet Keller seconded. MOTION CARRIED unanimously.

STANDING COMMITTEE REPORTS

Judi Waldert, Dining Updates –

Sign up for in-house dining on Christmas by Friday, December 20.

Survey Results – Quality of Food – Very Favorable; Issue of Cold Food was for Home Health delivery; Jon will print summary in N&P

Dining Committee has openings for two new members but is going to leave them open for any new residents from Phase 2

Mike Palmieri noted that a new Executive Chef had been hired as of November 19.

Drinelle Michaud, Programs

Triple H Singers Concert – December 12 TADS

Holiday Mingle – December 19 with Time Keefe

2025 Program Almost Full

New Years Eve at TADS

Any volunteers that want to help New Years should see Sue Edge

Drinelle Michaud, Wellness

The HHH Wellness Committee's next event will be in February – "Celebrating Wellness In Winter and Annual Event" at TADS. There will be three topics to cover alternative medicines and self-care to include acupuncture, chiropractic care and self pampering like massage and facials.

Annual Wellness Fair will take place the 3rd Thursday in May.

Our committee is open for all residents from both campuses. We meet the first Tuesday of the month at 10:00 am in the Heritage Room.

Janet Zeller, Library

The library is open 24/7 and managed by resident who volunteered 1750 hour in 2024. We have purchased 72 new books from the funding that the Resident Association gives each year.

books We have an online catalog that can be used from home to browse our almost 5000 and 275 DVD.

In 2024 there were 10 Orientation sessions for residents.

We also partner with Concord Public Library and residents can borrow books online, have them delivered and returned through HH library.

We are planning on hosting readings by some of our resident authors in 2025.

Good Reading wishes to all.

ADMINISTRATION REPORTS

Jane Poitras, VP Housing

Shout out to Sue Edge

Christmas on Main Street was successful

Phase II Update

Unit 45 – End of December/January

Unit 41 – late January/February

Partial Fence Removal and Road opening will happen soon

Transportation Update – Waiver of Liability to be signed by Residents

Explanation of process to follow

4x4 navigating signs are being upgraded

Open House for Residents sometime in January

Problems with Deliveries – Caspar related the many miss deliveries that are happening.

Jane will be trying to work with delivery companies to improve correct deliveries

Mike Palmieri, CEO

Will help out with Deliveries

Recruitment is still happening for Head Landscaper and Chief Information Officer

New Chef is Mike Fareneagh

Jon Merrill, Director of Support Services, is now on his own with Scott Danicol being on full retirement

Mike is working on making contacts and relationships with different banks that are willing to
Loan 30-50 million dollars

Risk Assessment and Cyber Security are utmost important for the whole Corporation, which has
100 software programs on 180 computers used throughout HHH

New program – Galatic – which evaluates the organization for security and the
scorecard for compliance. The organization is working diligently on password protection
and firewall security. Doubling your password helps with security

Projects for 2025

Upgrade staff computers to Office 365

IP phone system

HCS Signet

Call bell program for 2nd floor of HCS

HCS Smoke and Fire damper project

Questions

Outages – Unutil – Gary Miller – looking for common issues happening and resolution

Landscaping – Trees replacement – full restoration will happen

Breezeline – If a new vendor is used, Comcast will need to be totally bumped out.

Discussing with Comcast about an enterprise agreement for internet

NEXT MEETING

February 12, 2025

April 9, 2025 A representative from DOT (Department of Transportation) will discuss the
changes proposed for the Bow/Concord intersection (Rte 89/93).

Respectfully Submitted

Betsey Patten, Secretary