

HAVENWOOD RESIDENT ASSOCIATION
September 9, 2025

Chair Karen Juall opened the meeting at 9:30 AM.

The Rev. Joel Eaton read a poem, "The Open Heart" by Jane Miner.

MSV: minutes of the May 13, 2025 meeting

Treasurer Gini Barss reported that of the \$3460 in our budget, \$1407.18 has been spent, leaving a balance of \$2,052.82. Money not spent does not carry over to next year.

MSV: approve the Treasurer's report

Heritage Heights resident Judie Waldert was introduced and welcomed. She described her position as auditor of the resident portal on the HHH website in that she posts information sent to her. She emphasized the value of the portal as a source of information of what is happening within the community and wants to be sure everyone is aware of how to access the site. She distributed a sign-up sheet for anyone needing more information.

Karen Juall reported that the Resident Council had held a special meeting in August to set up specific goals:

1. A yard sale on October 25, raindate October 26, to be held in the 100s picnic area with proceeds to benefit the children of Ukraine through the charity established by Alex Ray. Many volunteers will be needed.
2. Halloween on Christian Avenue with tables of candy for the trick or treating neighboring children. Frank and Gwen Gulinello will be in contact with area reps with more information.
3. Update the Profiles books as they are a great way to get to know neighbors.
4. An Employee Appreciation event to be held this winter.

Karen announced that Kay Garrigan had resigned her position as Vice-Chair of the Association and thanked her for her service on the Board. The Nominating Committee submitted a report nominating Lindley Kinerk to fill the remainder of the Vice-Chair term through May. The proposal was approved and Lindley was welcomed.

Karen reported a decision had been made regarding proceeds from the sale of items donated to the L&B Store. After many suggestions it was agreed to use the funds to support cultural arts programs to benefit the entire community.

She stressed the importance of good communication. Every area has a representative and she feels their job is to stay informed and report at least monthly at their meetings.

ADMINISTRATORS' REPORTS

Nicole reported it had been a busy summer with a lot of transitions. There are currently 9 vacancies with 4 reserved. She also stressed the importance of updating Profiles and stated if anyone wanted a new photo they could see her.

Window washing is continuing; she will post a schedule and send information to those affected. Stump removal has been done and there is still clean up to be completed.

She is anxious to try to do more communication through email as it would give information quicker and save large amounts of paper and toner. She will be sending notices asking residents if they would opt in to such a program.

She noted we are getting into Covid/cold season and reminded everyone to wash hands.

A question was asked about the increase in fees in the Lodge washing machines and the cards residents must purchase to use them. If there is still money on the old card could it be transferred to a new card. Nicole will check into it.

It was mentioned that Heritage Heights has Profiles books that can be checked out from the library; that can be looked into.

It was noted that Purell hand sanitizer will remove pine pitch from cars.

Mike Palmieri reported he had been working extensively with Isaiah and may bring him to a future meeting. Isaiah has been taking care of some of the expansion joints on the roof. He urged residents to report any leak to Nicole.

He has been looking into installing a Tcoil in the auditorium to help residents with hearing issues. It involves a special wire put under the floor costing about \$40,000. The carpet would then need replacement at an additional cost of \$10,000. He will review the project for 2026.

The budget process is underway. This has been a good recovery year with a strong census in the Health Services Center so he hopes to have rent increases below the past 6%. The budget is generally approved by the Board of Directors in early October and Tracy Judd presents the information at the November Association meeting.

With the number and size of incoming packages increasing, he would like a system where packages could be delivered directly to the resident's door. This would involve new signage and labels on cottages plus maps and education for the delivery drivers. He hopes to have a system in place by June, 2026.

A question was raised as to whether cleaning and moving of cars during snow removal is done by the plowing company or our Maintenance staff. It is done by our staff and he acknowledged it has not always been done well; he will speak with them. It was also mentioned that there is a safety concern as cars are not always cleaned well enough to see.

It was asked if the Tcoil could go in the ceiling rather than the floor but recommendations favor that it be in the floor.

He stated there is a lot of uncertainty about flu and Covid shots; we are waiting on CDC recommendations. The Covid vaccine would not be an updated version and he doesn't yet know if insurance will pay for those shots. He is currently working on getting flu shots for early October.

He was asked about the use of salt on the walkways and the problem with walking dogs; Mike stated his primary focus is the safety of residents but he will look into the product used. He also noted that dogs are not allowed to walk in the Lodge. It was noted there could be better spreading equipment to prevent salt clumping and also to improve seeding. He will take the suggestion under advisement and talk with Isaiah.

It was asked about widening sidewalks but he stated there is a city ordinance regulating the size of sidewalks.

INTRODUCTION OF NEW RESIDENTS

There are three residents new to the Lodge from Heritage Heights: Claire Bouffard, Vera Dunkley, and Lindley Kinerk. Other new Lodge residents are Nancy Degnan, Carol McCann, Audrey Murdock, and Shirley Foret. All were welcomed.

COMMITTEE REPORTS

Karen stated she has been trying to attend a meeting of each Committee and has been impressed with the work that is done.

Dining: Joan Henderson reported the Committee meets the first Monday of the month at 10 AM and welcomes new members. She stated Dining is very responsive to suggestions. There will be an End of Summer theme meal on September 30 and details will be posted. There will also be a Night at the 4 Seasons with a menu to be posted. The Fall menu will begin Monday, October 13.

Arts: No Report

House & Grounds: No Report

Library: No Report

Programs: Joyce Morrison reported there will be a Dining Club activity on September 30 where residents are driven to a local restaurant and may order whatever they choose. There will be another pizza and movie night. There will be decorating the Lodge for fall and they would like to have decorations for the tables. There will be a cider press here on October 7.

Wellness: Gini Barss reported there had been an exciting Field Day event. There will be another very popular Spa Day next week. The New Resident Expo will take place in October.

Recycling: There will be a hazardous waste collection taking place Saturday, September 13 at Concord's Everett Arena. There will be a collection of small electronics for recycling at the maintenance sheds; information will be in News and Previews and on the bulletin boards.

Soft Plastic: Mary Edick reported 10,000 pounds of soft plastic has been collected. She would like to have more residents volunteer for pick-up for a month. Some unacceptable materials have been spotted in the collection bags. Area Representatives should inform residents of what can be in the soft plastic collection. It was suggested the bins for soft plastic be moved from the trash room to keep them separate from regular trash.

The meeting was adjourned at 11:05 AM.

Respectfully submitted,

Cynthia McLeod
Secretary

